

## **RURAL PLUMBING & HEATING, INC.**

### **Coverage Provided Under Agreement**

*It is hereby agreed that we will provide a qualified technician to inspect your air conditioning and heating system twice a year for proper operation to ensure that it is in the best possible condition for the oncoming cooling or heating season. Deficiencies found at that time will be brought to the customer's attention and if authorized, will be repaired at an additional charge, less a 15% discount.*

#### **ANNUAL INSPECTIONS ARE AS FOLLOWS:**

- *Inspection and cleaning of filters as needed.*
- *Check for proper drainage of condensate.*
- *Check refrigerant operating pressures and temperatures.*
- *Tighten electrical connections at units.*
- *Verify that electrical controls are working properly.*
- *Check compressor and motors for proper voltage and amp draw.*
- *Oiling and greasing motors, as required.*
- *Check cleanliness of both the outdoor and indoor coils. (Clean if necessary)*
- *Check belts for proper condition and tension.*
- *Verify operation of safety controls.*
- *Verify gas pressure and inspect for pilot performance, if applicable.*
- *Inspect duct system for air leaks and support.*
- *Exceptions may apply depending on the type of system and/or time of year.*

#### **PREVENTIVE MAINTENANCE CHARGES ARE AS FOLLOWS:**

- *Preventive Maintenance customers will be given priority service. Diagnostic charges will be waived for scheduled spring and fall services.*
- *We will change customer provided filters at time of Preventive Maintenance visits. Contracts do not cover the cost of filters.*
- *Repairs are priced by standard industry guidelines per the Customer Assurance Pricing Manual.*

#### **PUBLISHED DIAGNOSTIC CHARGES (OUTSIDE OF PREVENTIVE MAINTENANCE SERVICE CHECKS)**

- *Customer will receive half off the regular rate for weekends, holidays, and after hours. Current regular hours are Monday thru Thursday 7 am until 5 pm & 7 am until 3 pm on Friday's.*

#### **PARTS AND LABOR LIMITATIONS ARE AS FOLLOWS:**

- *Parts and equipment (compressors, coils, and heat exchangers) will be installed to the extent of the original equipment manufacturer's warranty. Out of warranty parts and equipment will be billed accordingly.*

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_